



# LIMITED WARRANTY

July 4, 2024

This Warranty document ("Warranty") sets forth the terms and conditions under which Strutter ("Company") warrants the Strutter window ("Product") to the original purchaser ("Customer"). Please read this Warranty carefully before using or installing the Product.

## Warranty Coverage:

### 1.1 Warranty Period:

The Product is covered by this Warranty for a period of one (1) year from the date of purchase by the Customer.

### 1.2 Warranty Scope:

This Warranty covers defects in material and workmanship under normal use and service of the Product. The Product includes the aluminum frame, hardware, and related components supplied by the Company.

### 1.3 Warranty Claims:

To make a claim under this Warranty, the Customer must promptly notify the Company of the defect during the Warranty Period and provide proof of purchase.

## Warranty Exclusions:

### 2.1 This Warranty does not cover:

- (a) Damage caused by improper installation, misuse, abuse, negligence, accident, or any external cause beyond the Company's control.
- (b) Normal wear and tear, including scratches, dents, and fading.
- (c) Modifications or repairs made by unauthorized personnel without prior written approval from the Company.
- (d) Damage caused by failure to follow the Company's installation, operation, and maintenance instructions.
- (e) Glass breakage or damage caused by extreme weather conditions, including but not limited to storms, earthquakes, high winds, or hailstorms.
- (f) Products that have been relocated from their original installation location.
- (g) Damage caused by improper cleaning agents or methods.

## Warranty Remedies:

### 3.1 Repair or Replacement:

If a defect covered by this Warranty arises within the Warranty Period, the Company will, at its sole discretion, either repair the defective part or replace the entire Product without charge. The Company reserves the right to use new or remanufactured parts or products in the repair or replacement process.

### 3.2 Labor and Transportation Costs:

The Company will not be responsible for any labor or transportation costs associated with the repair or replacement of the Product, except where required by applicable law.

### 3.3 Limitation of Liability:

To the maximum extent permitted by law, the Company's liability under this Warranty shall be limited to the repair or replacement remedies provided herein. In no event shall the Company be liable for any indirect, incidental, consequential, or special damages arising out of or in connection with this Warranty.

## Warranty Transferability:

This Warranty is not transferable and applies only to the original Customer who purchased the Product from the Company.

## Governing Law and Jurisdiction:

This Warranty shall be governed by and construed in accordance with the laws of [State/Country]. Any disputes arising out of or in connection with this Warranty shall be subject to the exclusive jurisdiction of the courts of [State/Country].

## General:

### 6.1 Entire Agreement:

This Warranty constitutes the entire agreement between the Customer and the Company regarding the Product, superseding any prior agreements or understandings, whether written or oral.

### 6.2 Severability:

If any provision of this Warranty is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect.

### 6.3 Waiver:

The failure of the Company to enforce any provision of this Warranty shall not be deemed as a waiver of such provision.

By installing or using the Product, the Customer acknowledges that they have read, understood, and agreed to the terms and conditions of this Warranty.

## For warranty claims or inquiries, please contact:

ABC COMPANY  
123 Main Street  
City Name, State, 112233  
234-234-234  
email@email.com

Please retain your proof of purchase for warranty purposes.

## This Warranty is provided by:

Strutter Inc  
410 11<sup>th</sup> Avenue South  
Hopkins, MN 55343

Thank you for choosing Strutter. We value your satisfaction and are committed to providing you with a high-quality product backed by excellent customer service.

  
John Smith  
Owner  
ABC Company